



Privacy Policy

Our details

Team Air Express Ltd, Unit 8 Crown Way, Horton Road, West Drayton, Middlesex UB7 8HZ

Introduction

This policy outlines when and why we collect personal information about our clients, how we use it and how we keep it secure and your rights in relation to it.

We may collect, use and store your personal data, as described in this policy.

We reserve the right to amend this privacy policy from time to time without prior notice. Any changes can be found on our website www.teamair.co.uk

We comply with the General Data Protection Regulations (GDPR) when dealing with your personal data. Further details on the GDPR can be found on www.ico.gov.uk

What information do we have

When you get in touch with us either via our website, email or telephone we will collect some personal information about you. This can consist of information such as your name, role, email address, business address, telephone or mobile number.

You are responsible for ensuring accurate information is provided.

Use of information

We will use your contact information to communicate with you and keep you updated of developments as we provide our service to you.

We have implemented procedures of security in order to protect personal data from loss, misuse, or unauthorised alteration or destruction.

We will notify you in the event of any breach of your personal data which might expose you to risk.

Sharing your information

We may share your information with other companies we work in partnership with. We will never sell your data. We will not share your data with any third parties for marketing purposes.

How long we keep your information

We'll keep your information for as long as you have a relationship with us. After that relationship ends we may need it for legitimate purposes, e.g. to help us to respond to queries or complaints, or for other reasons such as responding to requests from regulators.

Your rights

Under the Data Protection Act 1998 and the General Data Protection Regulations 2018 you have the right to request a copy of the personal information we hold and to have any inaccuracies corrected. You can always ask for your information to be deleted. However, we will hold data in line with statutory and recommended guidelines.

Contact

If you have any questions or comments about our Privacy Policy, please contact admin@teamair.co.uk